

Terms & Conditions

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Membership Terms - dlr Leisure

PRINCIPLE TERMS

1. This agreement commences once you have completed the joining process.
2. Your membership starts immediately.
3. You will be entitled to all the rights and privileges exercisable for the type of membership chosen.
4. You must be 16 years or over to join dlr Leisure.
5. Members are expected to act respectably at all times while using our facilities. Aggressive or unruly behaviour towards staff or other gym members will not be tolerated and will result in termination of your membership.
6. **Recurring Card Payments (RCP) are not transferable person to person or from centre to centre.**

MEMBERSHIP FEES

1. All upfront membership fees are forwarded to us on the date of application.
2. Approximately one month prior to the end of your current membership, you will be sent an email detailing your membership expiry date and the cost of renewing your membership.
3. If a membership is not renewed before its specific renewal date, then it is deemed to have lapsed and you will not be allowed access to the centre's facilities without payment.
4. Membership may be renewed on payment of the prevailing fee and in accordance with the terms and conditions then in force.
5. To receive the prevailing renewal rate, a member must renew their membership fee before the last day of their membership.
6. **All members joining online for a couple membership will be treated as a single membership, the second person can be added at reception on first visit.**
7. All memberships start and end under the agreed terms and conditions set out at the time of joining. No time will be transferred from older memberships to new membership.
8. Membership promotions may vary from centre to centre.
9. RCP transactions will continue on a monthly basis until you cancel at reception.
10. Non-payment for insufficient funds will be attempted to be collected for a second time
11. **Non-payment of a RCP will result in your membership being automatically cancelled. The prevailing advertised monthly fee will apply if you wish to re-join.**
12. **Please update any changes to your member details provided on the My Account Section online.**
13. Monthly Membership rates may vary between sites.
14. From time to time we may need to increase the price of the monthly fees. We will give you at least 1 full months' notice of any incoming price increase and will make it very clear when the price increase will take effect and how much your membership fee will cost after the increase. During this period you will have your usual right to terminate your membership, in accordance with the membership terms and conditions and rules. If you do not terminate the membership by the date given to you in the notice then the price of your membership will be increased in accordance with our notice.

GENERAL TERMS

1. As a member you agree to comply with the rules of the gym, which are prominently displayed, with regards to use of the facilities, opening hours, fire evacuation plan and your conduct. From time to time, the centre may make reasonable changes to these rules provided the Gym gives advance notice of these changes. We may terminate this agreement with immediate effect on notifying you if you are in breach of the Centre Rules.
2. On acceptance of an application for membership, the member will be issued with a membership card, which must be produced on each visit to the centre to gain admission. The card will remain the property of the gym and, upon termination of membership, will be returned to the centre.
3. For security and validation reasons, management reserves the right to scan each member's card at the reception in the centre.
4. An appropriate fee is charged for the replacement of lost membership cards.
5. All members must sign a Health screening form before they use the centres facilities.
6. If you require assistance in using any equipment, please ask a member of our Fitness Team.
7. Management reserves the right to alter, amend or change the Terms & Conditions and centre rules from time to time. The version on our website being the most up to date available.
8. Members wishing to report problems with services at the centre should contact the Duty Manager (enquire at reception).
9. The centre may withdraw use of all or part of the gym for the purpose of undertaking maintenance.